



1. KNOWLEDGE

OVER 43 YEARS' EXPERIENCE

With over four decades of experience in the paper market; we provide a specialist copier paper supply service for clients with high volume paper usage.

We have the knowledge to help you make the best choice when buying paper and the technical 'know-how' to advise on a wide range of issues affecting the printing and processing of paper products.





2. VALUE

MAKING TIME FOR YOU

Customers from the education industry have come to rely on Westcountry Group's ability to solve their paper problems and to supply the optimum product, on time, and at the right price.

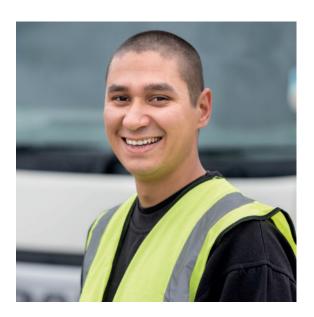
As paper merchants, we buy products direct from the paper manufacturers. This allows us to keep our supply chain to a minimum, keeping costs low and value high for our customers.

3. SERVICE

WITH A SMILE

You've got a dedicated office-based contact here at Westcountry Group who'll fully understand your requirements and can help and advise at any time - our company ethos is 'Making Time for You'.

Placing your paper orders with us couldn't be simpler. Simply call our Plymouth or Andover office, or email us, and our friendly customer service team will be delighted to help.





4. RELIABILITY

YOU CAN COUNT ON US

We understand how important reliability is to you and we're perfectly geared to provide all your education paper needs on time, every time. From bulk copier paper supplies to specialist paper products, we have you covered.

Our field sales representatives are also available to visit you at your convenience to discuss your needs and resolve any issues you may have.

Lean on the paper supplier you can trust to deliver competitive prices, reliable quality products and a rapid and efficient service.

5. DELIVERY

NEXT DAY DELIVERY

Our delivery service is fast and efficient and our helpful delivery staff are more than willing to comply with any special delivery requirements you may have.

We have our own fleet of delivery vehicles backed up with an accredited national delivery company.

Our class-leading delivery service is unrivalled with our team helpfully and cheerfully delivering the paper exactly where you need it; we don't do 'kerbside' deliveries. We guarantee our helpful and friendly delivery service team will deliver the paper direct to your print room or storage area.





6. GUARANTEE

NO RISK | NO Q'S ASKED.

Our 100% satisfaction guarantee. No ifs, buts or questions. Promise.

Everything that we do and supply is fully covered - if you're not happy, we'll respond quickly and efficiently to set things right to your satisfaction.

From our warehouse facilities in Plymouth and Andover, we service the whole of the UK.

7. ENVIRONMENT

WE CARE ABOUT THE ENVIRONMENT

We have ISO 14001, PEFC and FSC Environmental Accreditations which ensures good environmental business practices company wide. Our robust environmental purchasing policy means you can relax in the complete assurance that you'll only be supplied guaranteed products manufactured from sustainable and recycled sources.





8. QUALITY

PAPER YOU CAN TRUST

You'll benefit from our huge range of products, each one selected to give you the best results in every application.

From standard copier paper through to specialist bespoke watermarked paper, if it's made, we can supply it, and if it's not, we'll have it produced for you!

9. CONVENIENCE

WE STORE. WE DELIVER. WHEN IT SUITS YOU.

Designed to save money and reduce your admin time. Our Convenience+ scheme allows you to work smarter as well as benefiting from fixed pricing to beat price increases.

If you would like to take advantage of bulk-buying, fixed prices but don't have enough storage space, this is perfect for you!



Convenience+

HOW DOES IT WORK?



Place your bulk paper order with us for the best price.



We'll store it for you in our warehouse free of charge.



'Call-off' your stock whenever you need it and we'll deliver it to you!

It's that simple...

10. CREDIBILITY

WHAT OUR CUSTOMERS SAY...

"The service we receive is exceptional. A very prompt delivery. All personnel are friendly and helpful. The quality of the paper is first class. We would recommend Westcountry Group to anyone wishing to purchase photocopier paper."

Mrs C Amos | Finance Officer

"We have had nothing but a positive experience with Westcountry Group; the paper is of an excellent quality, the pricing is extremely competitive and the call-off programme very much valued as storage is one of our major hurdles, and deliveries arranged to suit our specific requirements."

Anne Levy | PA

"We have a regular monthly order and your team on the phones are always helpful and your drivers are great, always cheerful and smiling.

Thank you to you and your team for providing a great product and a great service!"

Mrs Beth Everett | Office Manager



"I just had to contact you to say how wonderful your delivery drivers are. We have just had a huge delivery of paper and although the driver was told by our site team to dump the paper in the staff room, he insisted on packing it all away neatly in the store cupboard for me.

They are always so friendly, polite and thoughtful. And we really appreciate the biscuits. Didn't get his name but the delivery driver definitely went above and beyond."

Helen Gilliatt | Office Manager



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#makingtimeforyou